

**WIRELESS SALES & CRM SPECIALIST (Full Time/ Part Time)**  
RF WIRELESS ELECTRONICS  
1652 N. Higley Road, Suite 105  
Gilbert, Arizona 85234

To apply send resume to (indicating job title in subject): [jobs@rfwel.com](mailto:jobs@rfwel.com)

**DESCRIPTION**

RF Wireless Electronics' (RfWeL) Wireless Sales & Customer Relationship Management Specialist reports directly to the Wireless Sales Manager. As an RfWeL WS&CRM specialist you'll be responsible for the flawless execution to your department or work area sales goals. Successful applicant will be rewarded with a highly competitive compensation package, a self-directed advancement opportunity and the pride to be a key and valuable asset. This position is as challenging as it is rewarding encompassing, but not restricted to, the following areas of responsibility:

- o Flawlessly executing to the sales targets while fostering customer loyalty and building positive community relationships and a positive company image,
- o Ability to multi-task and stay focused. Build positive relationship with customers, vendors and partners,
- o Ecommerce/phone order entry, order management, tracking & back-end fulfillment activities and RMA management. Must be familiar with basic computer programs such as word/excel and the Internet. Familiarity with Ecommerce or auction sites such as Ebay a definite plus,
- o Must have a basic familiarity with general sales & customer service techniques; be courteous, respectful and highly motivated. Ability to think independently and offer customers optimal resolution to problems and a proactive mindset to allay problems a must have.

**REQUIREMENTS**

- o High school diploma or GED required.
- o At least 2 years of retail or sales call center experience.
- o Excellent interpersonal, verbal and written communication skills.
- o Honest and reliable with high personal integrity and work ethics.
- o Comfortable with computer systems, common windows-based software applications and technology.
- o Must have demonstrable leadership characteristics including aptitude to lead & train junior team members and work effectively with little to no supervision.
- o Ability to work a flexible schedule including evenings, weekends and/or holidays.

**TRAINING**

RfWeL believes that solid training is the key to peak performance. We will provide interactive training geared to your individual needs and personal development which will include classroom/ online seminars and on-the-job demonstrations on areas including ecommerce workflow, wireless technology fundamentals, online sales & support techniques.

**ADDITIONAL REQUIREMENTS**

Successful applicants may be required to undergo a criminal background check and drug test. RfWeL's Wireless Sales & CRM Specialist position requires some standing, bending and reaching with a small/moderate amount of manual dexterity. Frequent lifting of 1 to 5 pounds and occasional lifting of up to 10-30 pounds may be required.