

3G Modem Support

The Peplink Balance 20W, 380, 390, 710 and Pepwave MAX 600 3G mobile load balancing router currently supports the following modems:

























(Last Updated: February, 5 2010)



* = Supported on **Pepwave MAX**;  = Supported;  = In Progress

If you don't see your device listed below please contact **Pepwave support or Rfwel Support @ www.rfwel.com**. To view applications using **MultiWAN cellular routers** see <http://www.rfwel.com/kc>

The Peplink Balance 20W, 380, 390, 710 and Pepwave MAX 600 3G mobile load balancing router currently supports the following modems:

United States





	Model	Modem Manufacturer	Interface	
	Compass 885	Sierra Wireless	USB	
	AirCard 881U	Sierra Wireless	USB	
	AirCard 881	Sierra Wireless	PC Card*	
	GT MAX	Option	PC Card*	
	GT Ultra	Option	PC Card*	
	USB 598 / 598U	Sierra Wireless	USB	
	USB 595 / 595U	Sierra Wireless	USB	
	AirCard 595	Sierra Wireless	PC Card*	
	U300	Franklin Wireless	USB	
	USB720 / ES720	Novatel	USB	
	USB727	Novatel	USB	
	USB760	Novatel	USB	
	EX720	Novatel	Express Card*	
	8830	Backberry	USB	
		USB727	Novatel	USB
USB720 / ES720		Novatel	USB	
USB760		Novatel	USB	
PC770		Novatel	PC Card*	
UM175		Pantech / UTStarcom	USB	
UM150		Pantech / UTStarcom	USB	
PC5750		Pantech / UTStarcom	PC Card*	
KPC680	Kyocera	Express Card*		

	EC168	Huawei	USB	✓
	Option	iCON 452	USB	✓
	UMG 1691	Huawei	USB	⚙️





Asia

China				
	Model	Modem Manufacturer	Interface	
	EC1260	Huawei	USB	✓
Hong Kong				
	Model	Modem Manufacturer	Interface	
	E176G	Huawei	USB	✓
	E220	Huawei	USB	✓
	8707g	Blackberry	USB	✓
	USB306	Sierra Wireless	USB	✓
	E180	Huawei	USB	✓
	E270	Huawei	USB	✓
	K3715	Huawei	USB	✓
	Merlin XU870	Novatel	Express Card*	✓
	GT 3G+	Option	PC Card*	✓
Japan				
	Model	Modem Manufacturer	Interface	






	Docomo L-05A	FOMA	USB	✔
Malaysia				
	Model	Modem Manufacturer	Interface	
	E1550	Huawei	USB	✔
	WM-66	BM	USB	✔
Philippines				
	Model	Modem Manufacturer	Interface	
	E220	Huawei	USB	✔
Thailand				
	Model	Modem Manufacturer	Interface	
	EC226	Huawei	USB	✔
Europe				
Germany				
	Model	Modem Manufacturer	Interface	
	CS-15	Nokia	USB	✔
Greece				
	Model	Modem Manufacturer	Interface	
	E220	Huawei	USB	✔
Italy				
	Model	Modem Manufacturer	Interface	

	E270	Huawei	USB	✓
	E169	Huawei	USB	✓
	E1692	Huawei	USB	✓
Sweden				
	Model	Modem Manufacturer	Interface	
	E220	Huawei	USB	✓
	GI 0401	Option	USB	✓

Latin America

Brazil				
	Model	Modem Manufacturer	Interface	
	MF622	ZTE	USB	✓
	MF636	ZTE	USB	✓
	E660A	Huawei	PC Card*	✓
	E226	Huawei	USB	✓
	E156	Huawei	USB	✓

Middle East / Africa

Botswana				
	Model	Modem Manufacturer	Interface	
	E220	Huawei	USB	✔
	E220	Huawei	USB	✔
	E220	Huawei	USB	✔
Saudi Arabia				
	Model	Modem Manufacturer	Interface	
	E220	Huawei	USB	✔
South Africa				
	Model	Modem Manufacturer	Interface	
	K3520-Z	ZTE	USB	✔

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Modem is listed but it keeps Connecting...

There are many reasons for a looping connection. For example:

- Your data plan is used up.
- Your username/APN is not correct.
See support pages on

Modem is not supported

Pepwave engineers will assist you in getting the modem to work through accessing your unit. Please follow the steps below:

1. **A)** Keep the unit Power ON.
B) Keep the USB Modem/PC card/Express Card plugged into the unit.
C) Keep connection to Internet through Ethernet WAN. You may need to plug a computer to LAN port to verify the unit can

how to change APN settings.

- The mobile Internet provider is having an outage.

access Internet.



2. Submit a support ticket to Peplink and provide the following information:
 - Your Country
 - Your Service Provider
 - Your Modem Manufacturer and Model
 - A Diagnostic Report file

Peplink 20W, 380, 390, 710 and Pepwave MAX mobile load balancing router is perfect for remote area projects and for bundling with 3G services. If you card is currently not in the supported list contact Pepwave to develop drivers for it.